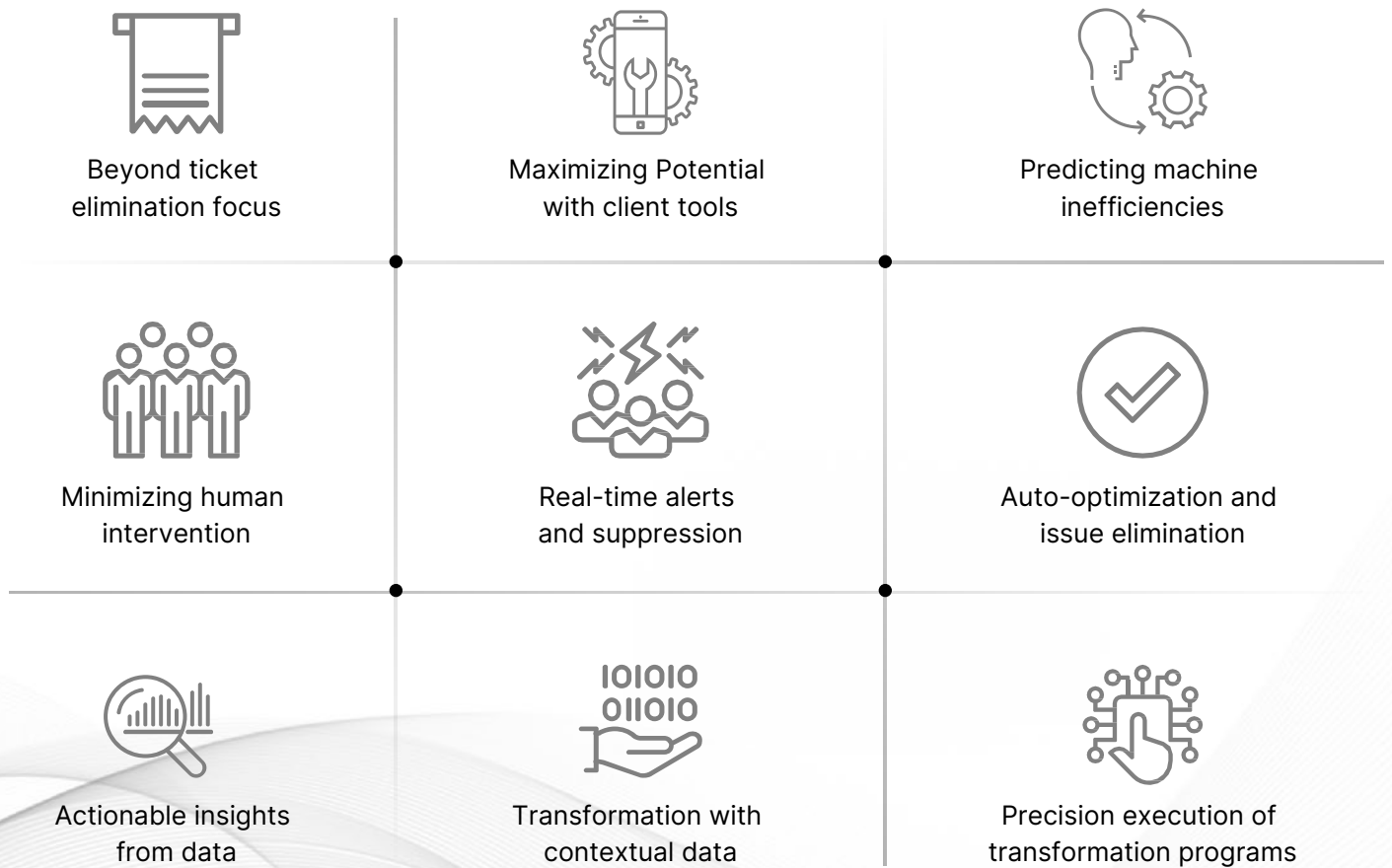EverythingAI™

SLK

PeakPerform

Reimagine Business Outcomes with our **Intelligent Infrastructure and App Managed Services** Platform

Overview

Our autonomous intelligent platform employs AI/ML technologies to leverage actionable intelligence derived from both historical and real-time data, specifically designed to optimise Application and Infrastructure Managed Services. It gives a headstart in adopting Observability and SRE best practices in the organization.
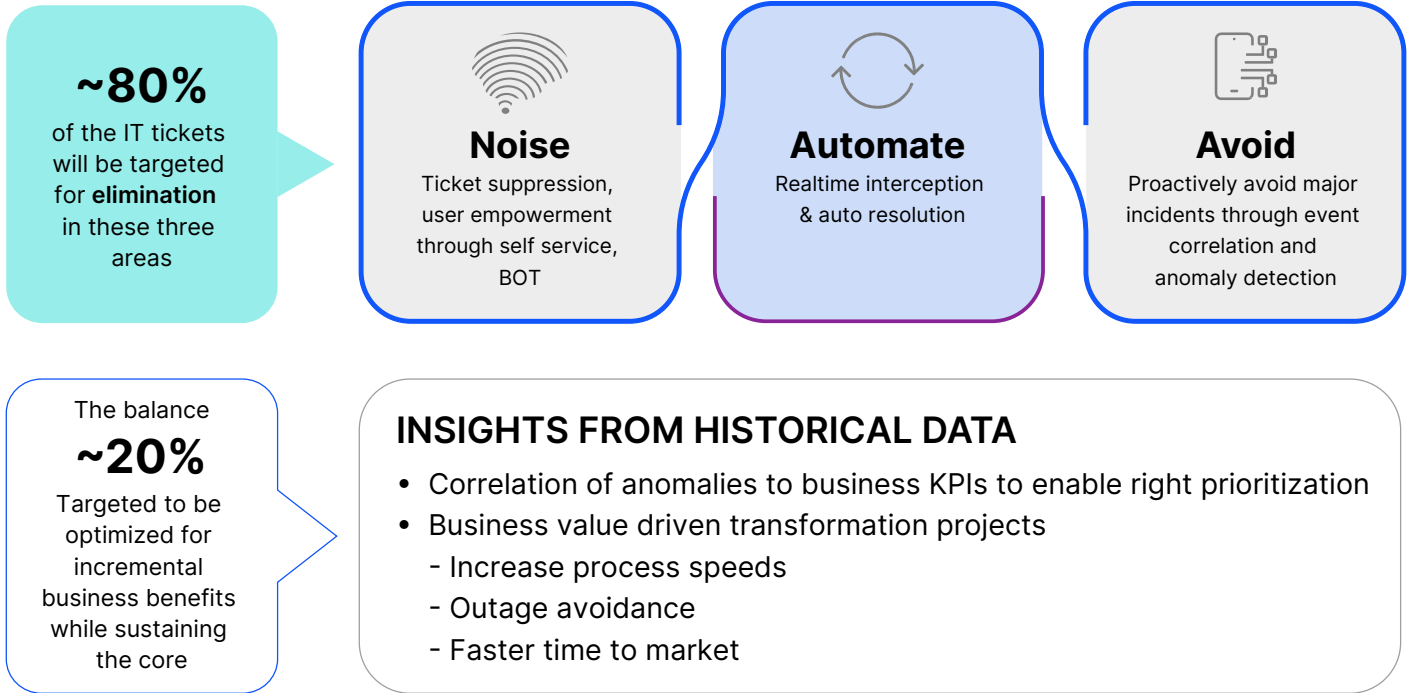
Key Features

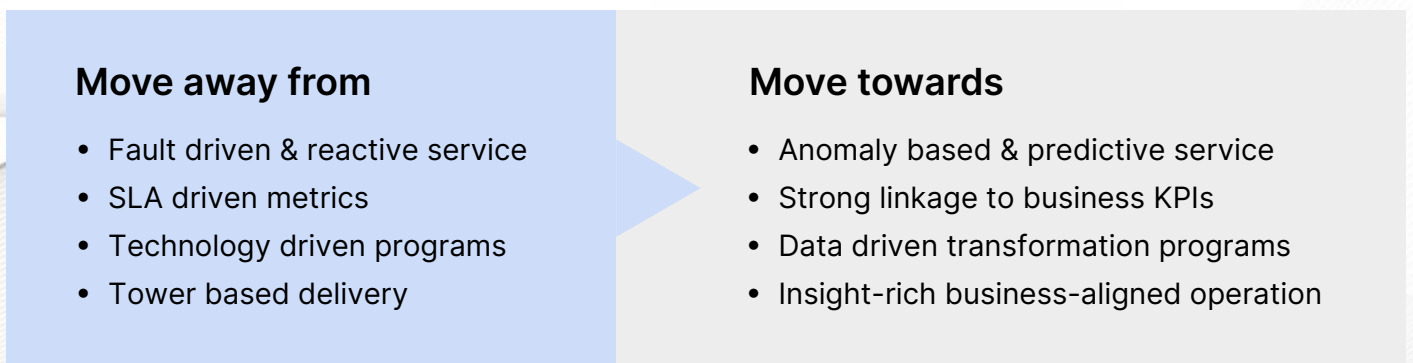|		
Beyond ticket elimination focus	Maximizing Potential with client tools	Predicting machine inefficiencies
Minimizing human intervention	Real-time alerts and suppression	Auto-optimization and issue elimination
Actionable insights from data	Transformation with contextual data	Precision execution of transformation programs

Transform business outcomes with our intelligent platform. Optimize application and infrastructure services using AI/ML for real-time insights, reduced intervention, and proactive issue resolution.

SLK's PeakPerform:
Getting The 80:20 To Work For You

ITSM – Application and infrastructure tickets

~80%
of the IT tickets will be targeted for **elimination** in these three areas

Noise
Ticket suppression, user empowerment through self service, BOT

Automate
Realtime interception & auto resolution

Avoid
Proactively avoid major incidents through event correlation and anomaly detection

The balance
~20%
Targeted to be optimized for incremental business benefits while sustaining the core

INSIGHTS FROM HISTORICAL DATA
- Correlation of anomalies to business KPIs to enable right prioritization
- Business value driven transformation projects
  - Increase process speeds
  - Outage avoidance
  - Faster time to market

SLK's AI-led managed services powered by PeakPerform unlocks business value for enterprises

Move away from
- Fault driven & reactive service
- SLA driven metrics
- Technology driven programs
- Tower based delivery

Move towards
- Anomaly based & predictive service
- Strong linkage to business KPIs
- Data driven transformation programs
- Insight-rich business-aligned operation

Significant reduction in human efforts:
Eliminate or Transform or Supress & Self-Heal

The SLK Advantage

- Embrace **'win-assured'** over traditional approaches
- Focus on **guaranteed success,** processes
- Actionable insights to **preempt business impact**
- **Transformation excellence** with impactful programs
- Own outcomes, control **IT operations**
- **Scalable operations** with reduced human dependence

Key Benefits

20%	15-20%	~25K	50%
Reduction in tickets	Reduction in IT BAU spends	Reduction in person hours	Enhanced efficiency in business process

Get in touch! Write to us at hello@slkgroup.com