

Participant Onboarding

Transform Insurance Participant Onboarding with **AI-Driven Automation**

Overview

The participant onboarding process in the insurance industry is often hampered by manual data processing, leading to delays, errors, and increased operational costs. SLK's AI-powered Participant Onboarding solution leverages advanced AI to automate data extraction, eligibility validation, and seamless communication with sponsors. This ensures faster processing, higher accuracy, and improved customer satisfaction.

Key Features



Use of OCR and AI for data extraction



Validation of participant eligibility by application of rules



Integration of validated data into admin systems



Detection and resolution of Not In Good Order (NIGO) documents



Auto-processing of enrollment, consent and authorization, and employment verification forms.

Speed up participant onboarding with AI.

**Automate data processing, ensure accuracy,
and cut operational costs.**

Automate Onboarding for Faster, Error-Free Insurance Processes



Data Extraction

Use OCR and AI to extract data from eligibility files, employee census, dependents, benefit selections, bank and tax information, and supporting documents.



Eligibility Validation

Apply rules to validate participant eligibility, including employee additions, attributions, and nominations/selection changes.



NIGO Detection & Resolution

Detect Not In Good Order (NIGO) documents and communicate with sponsors to resolve issues.



Seamless Data Integration

Integrate validated data into admin systems for smooth updates to policy databases.



Form Auto-Processing

Automate processing of enrollment, consent and authorization, and employment verification forms.

The SLK Advantage

Deep Industry Expertise

Extensive experience in insurance onboarding processes and challenges.

Advanced AI Solutions

Utilizes cutting-edge AI for optimal automation and efficiency.

Customizable Approach

Tailored solutions to meet your specific business needs and goals.

Seamless Integration

Smooth integration with existing systems, maximizing efficiency.

Continuous Support & Optimization

Ongoing support to ensure your operations remain efficient and up-to-date.

High-Volume Processing

Efficiently manage large volumes of onboarding requests.

Compliance, Privacy, and Security (CPP)

Maintain high standards of CPP throughout the onboarding process.

Get in touch! Write to us at hello@slkgroup.com