



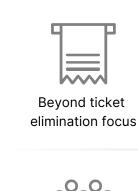
# PeakPerform

# Reimagine Business Outcomes with our Intelligent Infrastructure and App Managed Services Platform

# **Overview**

Our autonomous intelligent platform employs AI/ML technologies to leverage actionable intelligence derived from both historical and real-time data, specifically designed to optimise Application and Infrastructure Managed Services. It gives a headstart in adopting Observability and SRE best practices in the organization.

# **Key Features**





Maximizing Potential with client tools



Predicting machine inefficiencies



Minimizing human intervention



Real-time alerts and suppression



Auto-optimization and issue elimination



Actionable insights from data



Transformation with contextual data



Precision execution of transformation programs

**Transform business outcomes with our intelligent platform.** Optimize application and infrastructure services using AI/ML for real-time insights, reduced intervention, and proactive issue resolution.

# SLK's PeakPerform:

# Getting The 80:20 To Work For You

### ITSM - Application and infrastructure tickets

~80%

of the IT tickets will be targeted for **elimination** in these three areas



### Noise

Ticket suppression, user empowerment through self service, BOT



### **Automate**

Realtime interception & auto resolution



### Avoid

Proactively avoid major incidents through event correlation and anomaly detection

The balance

~20%

Targeted to be optimized for incremental business benefits while sustaining the core

### **INSIGHTS FROM HISTORICAL DATA**

- Correlation of anomalies to business KPIs to enable right prioritization
- Business value driven transformation projects
  - Increase process speeds
  - Outage avoidance
  - Faster time to market

SLK's AI-led managed services powered by PeakPerform unlocks business value for enterprises

## Move away from

- · Fault driven & reactive service
- · SLA driven metrics
- Technology driven programs
- Tower based delivery

### Move towards

- Anomaly based & predictive service
- Strong linkage to business KPIs
- Data driven transformation programs
- Insight-rich business-aligned operation

### Significant reduction in human efforts:

Eliminate or Transform or Supress & Self-Heal

# The SLK Advantage

- Embrace 'win-assured' over traditional approaches
- Focus on guaranteed success, processes
- Actionable insights to preempt business impact
- Transformation excellence with impactful programs
- Own outcomes, control IT operations
- Scalable operations with reduced human dependence

# **Key Benefits**

Reduction in tickets

20% | 15-20%

Reduction in IT BAU spends

Reduction in person hours

Enhanced efficiency in business process

Get in touch! Write to us at hello@slkgroup.com

